## STEVEN L. CRAIG SCHOOL OF BUSINESS

## Missouri Western State University - Student Grade Appeal Procedures

It is the responsibility of the student to initiate the grade appeal process.

The following Grade Appeal Procedures are adhered to by the Craig School of Business (CSB):

- 1. The student meets with their instructor to discuss the course grade fully no later than thirty (30) calendar days into the succeeding regular academic semester, beginning with the first day of classes. Grade appeals will not be heard during the summer months.
- In the event the problem cannot be resolved, the student must meet with the Chair of CSB. If the Chair is the instructor, it will be sent to the Dean of the College or his/her designee.
- 3. If there is no resolution of the problem, the student may write an appeal letter to the CSB Grade Appeals Committee no later than ten calendar days after the aforementioned 30 day deadline. This letter is to be delivered to CSB Chair to be forwarded to the committee.
- 4. Once the letter and supporting materials have been received by the chair of the committee, copies are distributed to committee members for review.
- 5. The committee meets to consult and discuss the appeal to determine if there are grounds for upholding the appeal. The criteria used to determine the validity of an appeal are the same as those of the University and as stated in the Student Handbook.
- 6. The committee communicates its decision and recommendations in writing to the Dean of the College of Business & Professional Studies (CB&PS).
- 7. The CB&PS Dean will notify the student in writing, of the decision within thirty (30) calendar days of the receipt of written appeal.
- 8. If the appeal is not resolved at the CB&PS level, the student may appeal to the Academic Regulations and Standards Committee in accordance with their rules and regulations. This step shall be in writing no later than ten (10) calendar days after receipt of the CB&PS decision. The CB&PS will forward all pertinent documents to the committee. The committee will provide written notification of its decision to the student, instructor, and CB&PS Dean within thirty (30) calendar days of receipt of written appeal.

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## **Student Grade Appeal Form**

Departments and Committees will always use the student MWSU email as official delivery of all letters.

•	Semester Final Grade Posted:
•	Date student and faculty member discussed grade appeal:
	(No more than 30 calendar days into the succeeding regular academic semester,
	beginning with the first day of classes)
•	Appeal approved and grade changed:
	Faculty Signature:Date:
•	Appeal Disapproved:
	Faculty Signature: Date:
•	Date student and CSB Chair discussed appeal:
•	Date appeal letter submitted by the student to CSB Chair and forwarded to the CSB
	Grade Appeals Committee:
	(No later than 10 calendar days after the aforementioned 30 day deadline)
•	Date CSB Grade Appeals Committee meets to discuss the appeal:
•	Date CSB Grade Appeals Committee submits its decision and recommendation to the
	Dean of CB&PS:
•	Date CB&PS Dean notifies the student in writing of the decision:
	(Within 30 calendar days of receipt of written appeal)
•	Date student submits appeal to the Academic Regulations and Standards
•	Committee:
	(No later than 10 calendar days after receipt of the CSB decision)
•	Date Academic Regulations and Standards Committee provides written notification of
	final decision:
	(Within 30 calendar days of the receipt of the written appeal)